

# Assoc. Director, Technical Solution Delivery, Global Clinical Operations

Job ID  
REQ-10018830  
Aug 13, 2024  
Spain

## About the Role

### Key Responsibilities:

- Responsible for detailed design, development and delivery of system solutions for a specific business or technology area in alignment defined solution architecture and create the detailed process designs necessary to operate the software/service on a day to day basis
- Take accountability for technical delivery of projects/use cases for a specific business area
- Ensure that detailed designs adhere to solution architecture design (i.e. high level conceptual design)
- Ensure designs produced adhere to architectural roadmap, support the development, execution and operations of software/service and are traceable to functional as well as non-functional requirements in functional specification.
- Provide comprehensive and authoritative technical guidance and ownership on a wide range of aspects within the area of project execution to influence internal and/or external stakeholders. Ensure the overall user experience is considered when designing new solutions and services
- Take accountability to ensure adherence with Security and Compliance policies and procedures within Service Delivery scope. Individual contributor with responsibility for high to medium sized complexity of projects

### Role Requirements

- Bachelor's degree in Computer Science, Computer Engineering or related technical discipline or equivalent experience demonstrated experience
- 12+ years of experience with expert understanding and proven track record in analyzing business processes, architecting, designing, developing and integrating complex, cross-divisional end to end technical solutions with large data volumes.
- Should have a background in programming and solution design. Exposure to a wide range of technologies is preferred. Experience in integrating or implementing Commercial off-the-shelf products
- Excellent verbal and written communication skills with ability to interact with senior IT and business stakeholders. Ability to effectively convey complex technical concepts to a non-technical audience.
- Self-starter with ability to work autonomously in a highly matrixed and multi-cultural environment, taking full ownership of deliverables.
- Experience in highly regulated environments, ideally in the Pharma industry, including on Computer System Validation. Experience working in Agile Scrum teams

Languages: English

You'll receive: You can find everything you need to know about our benefits and rewards in the Novartis Life Handbook. <https://www.novartis.com/careers/benefits-rewards>

Benefits in Spain include Company Pension plan; Life and Accidental Insurance; Meals; Allowance or Canteen in the office; Flexible working hours

Commitment to Diversity & Inclusion:

We are committed to building an outstanding, inclusive work environment and diverse teams representative of the patients and communities we serve.

This role is based in Barcelona, Spain. Novartis is unable to offer relocation support for this role: please only apply if this location is accessible for you

## Role Requirements

**Why Novartis:** Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together? <https://www.novartis.com/about/strategy/people-and-culture>

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**Benefits and Rewards:** Read our handbook to learn about all the ways we'll help you thrive personally and professionally: <https://www.novartis.com/careers/benefits-rewards>

Division

Operations

Business Unit

CTS

Location

Spain

Site

Barcelona Gran Vía

Company / Legal Entity

ES06 (FCRS = ES006) Novartis Farmacéutica, S.A.

Functional Area

Technology Transformation

Job Type

Full time

Employment Type

Regular

Shift Work

No

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