

Project Manager

Job ID
REQ-10014923
Sep 03, 2024
Malaysia

About the Role

Major accountabilities:

- Manage the delivery of internal and outsourced projects from project initiation to transition to operations.
- Plans and manages the deployment in region/markets, allocate/align internal and/or external resources to accomplish deployment tasks and leads throughout the project duration until closure and handover to Operations, ensuring regional/market needs are being reflected in service/solution.
- Monitor and control project execution (including costs, operational budgets, project resources, timelines), establish project governance, managing risks and issues.
- Deliver projects on time and within budget and to meet the desired business objectives and success criteria.
- Manages quality of deliverables and maintains control over the project's status and budget.
- Coordinate with global teams and vendors to provide technical guidance required in project delivery and operations.
- Lead engineering aspect and solution integration design of the delivery team, continually help to deliver project, ensure team technical competency to match the ongoing, rapid changing technical environment.
- Participate in troubleshooting, validation of the whole solution until project completion and customer acceptance.
- Subject Matter Expert for project delivery and/or operations in the given business sub-capability.
- Accountable to ensure adherence with Security and Compliance and GxP policies and procedures within Project Management service scope
- Ensure a smooth project transition to operations and the optimal planning and execution of all activities associated with a application/product release.
- Good understanding of business objectives, business processes and requirements needed to support demand analysis, project delivery and service delivery to business.
- Moderate/negotiate between global, regional and country needs and expectation to achieve the best solution that fits the organization purpose and customer satisfaction.
- Partner with business partners to ensure Technology Service/Solutions Delivery teams deliver products according to strategy with reuse across other areas.
- Ensure services, solutions, platforms, products are fit for purpose and achieve the desired business value and impact.
- Analyse business change management strategy and define and execute change management and training initiatives and material needed to ensure business buy-in and user adoption during project delivery and operation
- Assist to improve efficiency of operations in area of responsibility and support operations team in end-to-end delivery of service requests.
- Working with several teams across the organization and in a multicultural/multi time zones environment

Key performance indicators:

- Projects are effectively managed, enabling them to be on time, to budget and to the expected quality level.
- Lead the assigned project team to jointly achieve a high customer satisfaction
- Adherence to applicable Security and Compliance policies and controls; defined project management methodologies, tools, and practices; and to delivery processes for IT projects
- Successful deployments, high user adoption, measured by project KPI's and success criteria.
- Benefits delivered by portfolio (\$, risk mitigation, technology innovation, value added)
- Strong customer focus, knowledge of Japan market needs and ability to manage customer expectations, ability to establish and maintain a high level of customer trust and confidence
- Solid project management skills with ability to multitask and manage multiple small to medium projects in a cross-functional environment
- Demonstrated ability to apply skills and techniques to solve dynamic problems
- Strong teamwork and interpersonal skills at all management levels
- Launch of innovative technology solutions across Novartis at scale
- Operations stability and effective risk management
- Speed and agility in delivering services to users.

Minimum Requirements:

Education & Qualification

- University degree and relevant equivalent experience
- Understanding the Project Methodologies (Agile training) is a plus.

Work Experience:

- Leading large and/or diverse multi-functional teams.
- 8+ years of experience in IT project delivery (particularly in Data & Analytics) involving complex solution integration design.
- Project Management
- Operational Excellence
- Financial Management
- People Leadership
- Knowledge of collaboration across functions/geographies
- Leveraging technology for business and customer needs
- Proven ability to Develop trust-based relationships with key regional stakeholders

Skills:

- Strong project managements skills with solid experience in Data & Analytics projects with complex systems integration.
- Business acumen and commercial understanding (account management)
- Relationship Management
- Analyzing stakeholder requirements
- Knowledge of relevant tools and systems
- Knowledge of IT Infrastructure & systems

- Knowledge of IT Applications & tools
- Demand Planning
- Data Management
- Audit Methodology: Identifying and Testing Controls for Business Risk
- Strong Analytical Skills
- Strategic Mindset.

Languages :

- Fluent in English (written and spoken), Japanese language is a major plus.

Role Requirements

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other.

Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together?

<https://www.novartis.com/about/strategy/people-and-culture>

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<https://talentnetwork.novartis.com/network>

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Division

Operations

Business Unit

CTS

Location

Malaysia

Site

Selangor

Company / Legal Entity

MY01 (FCRS = MY001) Novartis Corporation (Malaysia) Sdn. Bhd. (19710100054)

Functional Area

Technology Transformation

Job Type

Full time

Employment Type

Regular

Shift Work

No

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